



MALAWI SHINE CLEANING SERVICES • CORPORATE PROFILE

MALAWI SHINE CLEANING SERVICES

CLEAN SPACES. BETTER DAYS.



Company profile: professional cleaning and facility
management across Malawi, based in Lilongwe.

ABOUT US

OPERATIONAL BACKGROUND

Who we are.

- Malawian cleaning and facility management company based in Lilongwe
- Serving clients across Malawi
- We clean and look after offices, schools, clinics, banks, lodges, shops, factories and homes
- Every job starts with a visit to see the premises, an agreed scope, a price in writing and a written method for each area
- Our staff carry ID cards that can be checked by QR code
- Cleaners trained to a professional standard, with methods aligned to BICSc methodology (we do not hold a BICSc certificate)

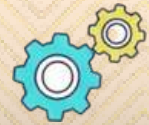


LILONGWE, MALAWI



MALAWI SHINE CLEANING SERVICES

OUR AIMS



PROFESSIONAL STANDARD

Raise the standard of professional cleaning in Malawi, so clients can rely on clean, safe premises every time.



ONGOING TRAINING

Train our cleaners to a professional standard before they reach a site, and keep training them as methods and equipment change.

PROGRESS



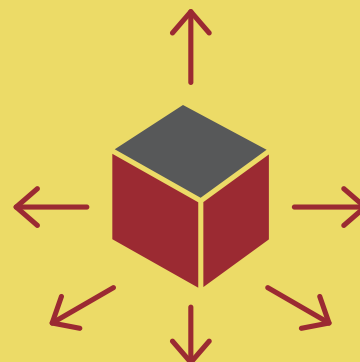
WRITTEN COMMITMENTS

Keep every promise in writing: the scope of work, the price and the method for each area, agreed before we start.



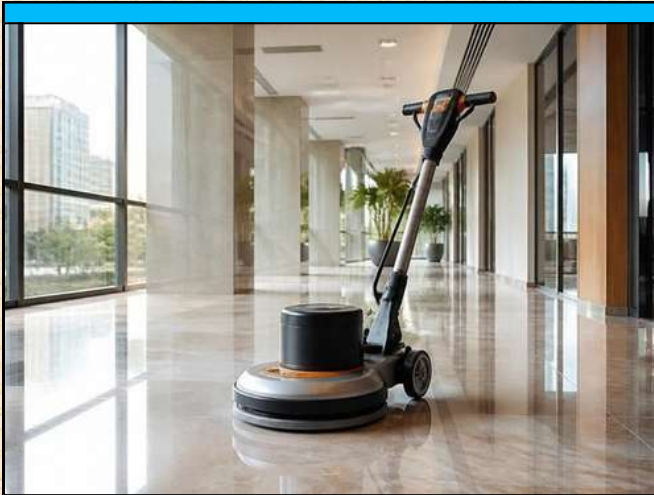
RESOURCE USE

Use no more water, power or chemicals than a job needs, measure chemicals and separate waste.



SERVICE CAPABILITIES

Five services, one dependable team



- **Facility Management:** all the cleaning a building needs under one contract, with one team responsible
- **Commercial Cleaning:** regular cleaning for offices, shops and business premises
- **Institutional Cleaning:** regular cleaning for schools, clinics, hospitals and other institutions
- **Home Cleaning:** houses and flats, cleaned by the same trained staff and written method as our business clients
- **Staff Training & Development:** training cleaning staff to a professional standard, for our own teams and your in-house staff



Coming soon: Fumigation (safe treatment for pests such as insects, rodents and mosquitoes), Laundry Services, Vehicle / Delivery Collection

Prices are not published. They depend on the size of the premises and how often the service is needed, so every client receives a quote.

Sectors we serve

SECTOR

WHAT WE DO IN PRACTICE.

OFFICES & CORPORATES

Cleaning before or after hours; reception and boardroom presentable all day; washrooms checked and restocked; staff understand confidentiality around papers and screens

SCHOOLS & COLLEGES

Classroom and dormitory cleaning; toilets cleaned and disinfected several times a day; safe chemicals locked away from pupils; holiday deep cleans

CLINICS & HOSPITALS

Colour-coded cloths and mops; correct disinfectant and contact time; careful handling of clinical waste areas; staff trained on why each step exists

BANKS & FINANCIAL SERVICES

Staff identity checked and referenced before deployment; verifiable ID cards; supervised by a named person responsible; scheduled around security

LODGES & HOSPITALITY

Room turnover to a written checklist; public areas cleaned while guests are present; bathrooms, linen and dining areas given attention; discreet staff

SHOPS & RETAIL

Cleaning before opening or after closing; floors, glass and entrances kept clear; fast response to spills; washrooms kept clean

FACTORIES & WAREHOUSES

Work planned around shifts; staff briefed on site safety rules; correct protective clothing; walkways, washrooms and canteens cleaned

HOMES

Regular weekly or monthly cleaning; one-off deep cleans; cleaning before or after moving house; respect for privacy

We also offer a deep clean of new premises before move-in, school holiday deep cleans, and written tender proposals covering scope, method and price.

How we work: Agreed in writing before we start.

Every job follows a written standard operating procedure (SOP) that sets out how the work is done, in what order, with which equipment and to what standard. Our methods are aligned to BICSc methodology; we do not hold a BICSc certificate.

1

TELL US

Use the form, call or WhatsApp.
Say what the place is and what worries you.



2

WE VISIT

We walk every area with you
before pricing. The quote is
free.



3

A WRITTEN PRICE

What is included, what is
not, and how it is paid.



4

WE START

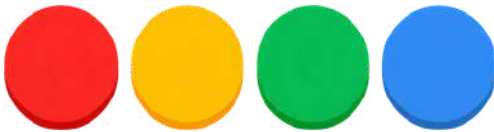
On an agreed date, with a
written method for each
area.



How we clean: method, sequence and checks

COLOUR-CODING

Cloths, mops and buckets are colour-coded by area, so cross-contamination is avoided, especially in clinics and kitchens.



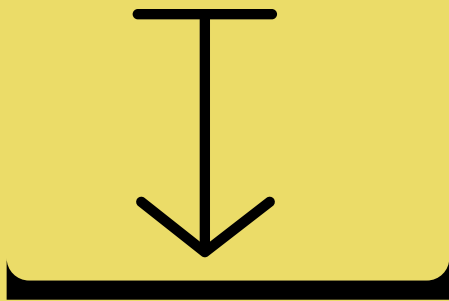
DILUTION AND DWELL TIME

Chemicals are mixed to the manufacturer's dilution and left for the correct contact time before wiping.



TOP DOWN, CLEAN TO DIRTY

Dust and surfaces are cleaned from high to low, and the cleanest areas are done before the dirtiest.



COMPETENCY CHECKED, NOT ASSUMED

Each cleaner's competence is checked before they are sent to site, and a supervisor checks the work on site.



Recruitment, training and supervision

RECRUITMENT

Identity is checked and references are taken before anyone is employed.



TRAINING BEFORE SITE

Covers cleaning method, chemical safety, colour-coding, machines, site conduct and the privacy of client information.



COMPETENCE BEFORE DEPLOYMENT

Each person's competence is assessed before they are sent to a client.



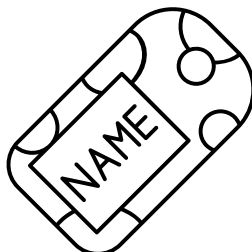
CONTINUING TRAINING

Training continues after deployment, not only at the start.



NAMED SUPERVISOR

A supervisor sets up each team and is responsible for every contract.



INSPECTIONS

The supervisor inspects on an agreed routine, records findings and makes sure problems are fixed.



Safe work, responsible use of resources

PROTECTION

Staff wear the right protective clothing for each task.



CHEMICALS

Stored safely, measured correctly and kept away from people who should not handle them.



HAZARDS

Checked before work starts, and problems reported at once.



SAFETY DATA SHEETS(SDS)

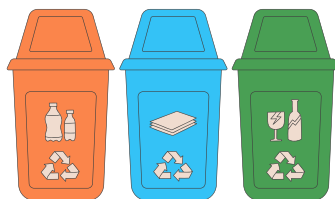
A Safety Data Sheet is kept for every chemical used on site, and clients may ask to see them.



WASTE



Separated for disposal.



RESOURCES

Water and power are saved, and chemicals are measured so that no more than needed is used.



Check a Malawi Shine ID card

Every member of our team carries an ID card. To check whether someone is currently working for us, use either method below.

1

SCAN THE QR CODE

Scan the QR code printed on the card.

SCAN ME



2

OR ENTER THE NUMBER

Enter the number printed on the card at the verify page of www.malawishineservices.com



3

READ THE RESULT

The result tells you whether the person still works for Malawi Shine Cleaning Services.



Request a quote

Get in touch to arrange a free site visit and receive an itemised written proposal for your premises. Tender submissions and careers enquiries are also handled through our website.

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Professional cleaning and facility management solutions across Malawi.

Clean Spaces. Better Days.